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Hosting Services for Saba Centra Managed Services for Your Business Success

Saba hosting services for Centra offers all of the benefits of owning software without the overhead related to day-to-day management of it. With hosting services, Saba installs and manages your Centra software on a dedicated server at a state-of-the-art data center and maintains the equipment, operating environment and application software.

Own Software, Outsource Management

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System and Infrastructure Management

Hosting services for Centra offer the following in operational efficiency:

- Reliable and secure data center facility
- Dedicated server
- Operating system maintenance, critical updates, patches and point releases
- Network bandwidth for high-performance connectivity
- Fully managed firewall and security services
- Backup services
- Monitoring of infrastructure and servers
- Centra-certified operations staff providing support 24x7x365

Application Management

Saba provides unique expertise in Centra application management, so you can rest assured of high availability around the clock. Specialized services include:

- Installation and configuration of your Centra software
- On-demand, global access to your Centra system with high performance
- Monitoring of all Centra application modules and underlying database and Web servers
- Secure, real-time communication and collaboration with optional SSL setup
- Application maintenance, including installation of updates and upgrades
- Server expansion to meet your organization's growing demand for online collaboration
- Application troubleshooting and performance tuning

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Customer Service

By partnering with Saba as your IT advisor for your Centra solution, you get:

- Flexibility to determine when you want to upgrade your Centra software
- An account representative to facilitate upgrades, service packs, configuration modification and problem escalation
- Single point of contact for problem reporting and fast time-to-resolution, eliminating the hassle of multiple vendors

Real Benefits, Measurable Results

Hosted e-learning and collaboration with Centra offer real time- and cost-saving benefits:

- Gain higher levels of service by outsourcing system and application management to those who know Centra best and have time-tested practices with customers

- Save in-house costs by avoiding infrastructure purchases and additional hires, and extend IT capabilities in a cost-effective manner
- Minimize business disruption by remaining in control of the timing of software upgrades
- Stay focused on your core competencies — enhanced through use of Centra — and avoid time spent on technology management

Hosting services is a fee-based IT service available to customers who purchase perpetual licenses. Also, Saba offers on-demand, subscription “software as a service” through Centra OnDemand.

Let Saba manage your Centra e-learning and collaboration solution today. Contact your sales representative to find out more.